



**सीमाशुल्क आयुक्त (आयात) का कार्यालय**  
**OFFICE OF THE COMMISSIONER OF CUSTOMS (IMPORT),**  
**EDI, AIR CARGO COMPLEX, SAHAR, ANDHERI (E), MUMBAI -**  
**400 099**

Email ID: [ediaccmum4@gmail.com](mailto:ediaccmum4@gmail.com)

Phone No: 022 26828176

F. No. EDI-2151/18-19/CC/ACC(I) Pt.-II

Date: - 20/04/2018

**PUBLIC NOTICE NO. 63 / 2018**

**Sub:** RMS Application Migration -regarding

Attention of all the Importers, Customs Brokers and member of the Trade & Industry and others is invited to the ICES Advisory 016/2018 dated 20.04.2018.

2. Vide the said Advisory it has been informed that the IT infrastructure on which the customs applications are running would not be available to the trade users, participating government agencies and CBEC Officials from 22:00 hours on 21.04.2018 to 09:00 hours on 22.04.2018. Hence, the filing of declarations (Bill of Entry, Shipping Bill, Import General Manifest and Export General Manifest) would be halted at 22:00 hours on 21.04.2018.

3. The Customs Application is *expected* to be made available to the users after 09:00 hours on 22.04.2018. In case of any extension in timelines beyond that specified above, for any unforeseen reasons whatsoever, suitable and necessary instructions/advisory would be communicated by DG Systems.

4. The users may contact the Saksham Seva Helpdesk for any clarifications in this regard at the contact details provided below.

E-mail ID: [saksham.seva@icegate.gov.in](mailto:saksham.seva@icegate.gov.in)

Toll-Free: 1800 266 2232 OR 1800 121 4560

5. This issues with the approval of Commissioner of Customs (Import), Air Cargo Complex, Mumbai.

  
(SUKHJIT KUMAR) / 18

Additional Commissioner of Customs (Import),  
Air Cargo Complex, Mumbai

**COPY TO: -**

- 1) Chief Commissioner of Customs, Mumbai Zone-III ... For kind information, please.
- 2) Commissioner / Commissioners of Customs, (Import), (Export), (General), ACC
- 3) All Addl. / Jt. Commissioners of Customs (Import), ACC
- 4) All DC / ACs, ACC (Import), Mumbai.
- 5) BCBA (formerly known As BCHAA).
- 6) Copy for Uploading on Website.
- 7) Office copy.

## ICES Advisory 016/2018 dt. 20.04.2018

### **RMS Application Migration**

The IT infrastructure on which the Customs Applications are running would be going out of support shortly. This necessitates the migration of the application to newer platform. This activity has been planned from 22:00 hours on 21.04.2018 to 09:00 hours on 22.04.2018. During this period, the Customs Applications would not be available to the trade users, participating government agencies and CBEC Officials.

In view of the above, the following Advisory is being hereby issued for the benefit of all concerned:

1. Though the activity would start at 22:00 hours on 21.04.2018, the filing of declarations (Bill of Entry, Shipping Bill, Import General Manifest and Export General Manifest) would be halted at 22:00 hours on 21.04.2018, in preparation for the said activity. Necessary steps to accomplish this may be taken by respective System Managers.
2. All field officials are advised not to generate IGST and Drawback Scrolls 22:00 hours on 21.04.2018
3. It is advised that Section 48 approvals should also be stopped at 22:00 hours on 21.04.2018.
4. The Customs Application is *expected* to be made available to the users after 09:00 hours on 22.04.2018. In case of any extension in timelines beyond that specified above, for any unforeseen reasons whatsoever, suitable and necessary instructions/advisory would be communicated by DG Systems.
5. The users may contact the Saksham Seva Helpdesk for any clarifications in this regard at the contact details provided below.

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